

TERMS AND CONDITIONS

Last updated: 17-07-25



AGREEMENT TO TERMS

These Terms and Conditions constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you") and Øresund Digital ApS ("we," "us" or "our"), concerning your access to and use of the website <https://oresund.digital> as well as any other media form, media channel, mobile website, or application related, linked, or otherwise connected thereto (collectively, the "Site").

By accessing the Site or engaging with our services, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree, you must not access or use the Site or services.

We reserve the right to make changes to these Terms and Conditions at any time. When we do, we will update the "Last updated" date. Your continued use of the Site or services means you accept those changes.

1. Company information

Legal name: Øresund Digital ApS

Business registrations (CVR): 45506924

Adress: Danneskiold-Samsøes Allé 41, 1434 København K

VAT Number: 45506924DK

Email: hi@oresund.digital

Website: <https://www.oresund.digital/>

2. Scope of Services

2.1 Øresund Digital provides:

- a. Custom-designed, one-page websites
- b. Hosting and content management through our own CMS
- c. Design options based on client input
- d. Basic copywriting based on client input
- e. Content updates by the client via a user-friendly editor
- f. Human feedback and revisions based on client preferences
- g. Basic SEO for the one page website, meta description & titles.
- h. Human feedback and revisions based on client preferences

2.2 Not included unless agreed in writing:

- a. Logo or brand identity design
 - b. Extended copywriting or full content creation
 - c. Advertising or advanced SEO technologies
 - d. Advanced integrations (e.g. e-commerce, booking systems)
-

3. Timeline & Delivery

- a. Initial design options are delivered within 3–7 working days after first discovery call and intake.
 - b. After design approval, and payment, full site delivery is expected within 7–14 working days, depending on timely feedback and content provided by the client.
 - c. Delays in content delivery or feedback from the client may extend timelines.
-

4. Payment Terms

- a. A **one-time setup fee of €300** is charged before the website build begins.
- b. A **monthly subscription of €15/month** also starts before the build.
- c. All payments are processed securely via **Stripe** or other approved payment platforms.
- d. All prices listed on the website are excluded VAT (Moms)
- e. During the **first year**, subscriptions are **billed annually**. After the first year, clients may switch to **monthly billing at €20/month**.

f. **Optional add-ons:**

- i. Domain registration: starting from **€20/year**
- ii. Multilingual support (up to 3 languages): **+€5/month**

g. Clients have **30 days from the payment date** to request a refund.

Refunds are **not available** after this period or once the website design has been **approved via email or text** by the client.

h. All payments should be made within 14 days after receiving the invoice / payment link.

5. Intellectual Property & Ownership

- a. Clients own the full rights to their website once full payment (setup + any outstanding fees) has been completed. The clients are committed for the first year. After the first year they have the possibility to change to a monthly payment plan + the client can stop their subscription monthly. When the subscription is put on hold, the website will go offline.
- b. Øresund Digital retains the right to use designs in our portfolio unless requested otherwise.
- c. If the client chooses to cancel after 12 months or more, we will provide all site files (HTML/CSS/JS) upon request. We won't host the website any

further and the site will be taken offline. Also our CMS (website editor) is not available any more.

6. *Client Responsibilities*

- a. Provide all necessary content: text, images, and brand materials.
 - b. Review and provide feedback in a timely manner (ideally within 3 working days).
 - c. Ensure that the provided content does not infringe any third-party rights or copyrights.
-

7. *Cancellation & Termination*

- a. After the first year, if the client is on the monthly subscription plan, the client may cancel at any time with 30 days' notice before the next billing cycle.
- b. When the client pays on a yearly basis, the subscription can be cancelled within that year, but we won't provide a refund.
- c. After cancellation, hosting and CMS access will be discontinued.

- d. If requested, a copy of the website files can be provided, as long as 12+ months of subscription has been completed.
 - e. Øresund Digital reserves the right to cancel any collaboration in case of non-payment, abusive behavior, or breach of these terms. All payments need to be made within 14 days after sending the invoice.
-

8. Liability Disclaimer

At Øresund Digital, we take every reasonable measure to ensure your website performs reliably and securely.

However, Øresund Digital cannot be held liable for:

- a. Any **downtime, performance issues, or outages** caused by third-party hosting providers or external services.
- b. **Errors, bugs, or limitations** arising from third-party software, integrations, or plugins.
- c. Any **losses, damages, or disruptions** resulting from content, changes, or custom functionality implemented directly by the client or unauthorized third parties.

9. Privacy & GDPR

- a. We only collect data necessary to complete and support your project (name, email, business info).
- b. We do not share your data with third parties.
- c. You have the right to request a copy of your data or have it removed at any time.
- d. Our CMS and data tools follow GDPR compliance practices.

Governing Law

These terms are governed by the laws of **Denmark**

Any disputes will be resolved by the competent court in that jurisdiction.

Final Notes

By completing the payment to Øresund Digital, you agree to these terms. We aim to work in the spirit of collaboration and flexibility. If anything is unclear or you'd like to discuss, reach out to us directly.