TERMS AND CONDITIONS

Last updated: 17-07-25



AGREEMENT TO TERMS

These Terms and Conditions constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you") and Øresund Digital ApS ("we," "us" or "our"), concerning your access to and use of the website https://oresund.digital as well as any other media form, media channel, mobile website, or application related, linked, or otherwise connected thereto (collectively, the "Site").

By accessing the Site or engaging with our services, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree, you must not access or use the Site or services.

We reserve the right to make changes to these Terms and Conditions at any time. When we do, we will update the "Last updated" date. Your continued use of the Site or services means you accept those changes.

1. Company information

Legal name: Øresund Digital ApS

Business registrations (CVR): 45506924

Adress: Danneskiold-Samsøes Allé 41, 1434 København K

VAT Number: 45506924DK

Email: hi@oresund.digital

Website: https://www.oresund.digital/

2. Scope of Services

2.1 Øresund Digital provides:

- a. Custom-designed, one-page websites
- b. Hosting and content management through our own CMS
- c. Design options based on client input
- d. Content updates by the client via a user-friendly editor
- e. Human feedback and revisions based on client preferences
- f. Basic SEO for the one page website, meta description & titles.
- g. Human feedback and revisions based on client preferences

2.2 Not included unless agreed in writing:

- a. Logo or brand identity design
- b. Copywriting or full content creation
- c. Advertising or advanced SEO technologies
- d. Advanced integrations (e.g. e-commerce, booking systems)

3. Timeline & Delivery

- a. Initial design options are delivered within 3–5 working days after your onboarding call and intake.
- After design approval, full site delivery is expected within 7–10 working days, depending on timely feedback and content provided by the client.
- c. Delays in content delivery or feedback from the client may extend timelines.

4. Payment Terms

- a. A **one-time setup fee** (€200) is charged before the full build begins.
- b. A monthly subscription (€15/month) starts before the full build begins.
- c. Payments are made via Stripe or other approved platforms.
- d. Subscriptions in the first year are billed annually. After the 1st year the client can switch to monthly billing.
- e. Refunds are not issued once the design phase has been approved and development has started.

5. Intellectual Property & Ownership

- a. Clients own the full rights to their website once full payment (setup + any outstanding fees) has been completed. The clients are committed for the first year. After the first year they have the possibility to change to monthly payment plan + they can stop their subscription monthly.
- Øresund Digital retains the right to use designs in our portfolio unless requested otherwise.
- c. If the client chooses to cancel after 12 months or more, we will provide all site files (HTML/CSS/JS) upon request. We won't host the website any further and the site will be taken offline. Also our CMS (website editor) is not available any more.

6. Client Responsibilities

- a. Provide all necessary content: text, images, and brand materials.
- Review and provide feedback in a timely manner (ideally within 3 working days).
- c. Ensure that the provided content does not infringe any third-party rights or copyrights.

7. Cancellation & Termination

- a. The client may cancel at any time with 14 days' notice before the next billing cycle.
- b. After cancellation, hosting and CMS access will be discontinued.
- c. If requested, a copy of the website files can be provided, as long as 12+
 months of subscription has been completed.
- d. Øresund Digital reserves the right to cancel any collaboration in case of non-payment, abusive behavior, or breach of these terms. All payments need to be made within 14 days after sending the invoice.

8. Liability Disclaimer

We do our best to keep your website running smoothly. However, Øresund Digital is not liable for:

- a. Downtime due to external hosting issues
- b. Bugs or limitations of third-party integrations
- c. Losses resulting from content or functionality added by the client

9. Privacy & GDPR

- a. We only collect data necessary to complete and support your project (name, email, business info).
- b. We do not share your data with third parties.
- c. You have the right to request a copy of your data or have it removed at any time.
- d. Our CMS and data tools follow GDPR compliance practices.

Governing Law

These terms are governed by the laws of **Denmark**Any disputes will be resolved by the competent court in that jurisdiction.

Final Notes

By engaging with Øresund Digital, you agree to these terms. We aim to work in the spirit of collaboration and flexibility. If anything is unclear or you'd like to discuss, reach out to us directly.